

Center For Preventive Medicine
OFFICE POLICIES

1. Payment in full is expected at the time of your visit and/or request for supplements. We accept cash, check, visa, or mastercard.

2. Returns for supplements are accepted within 60 days of purchase, and provided that the supplement is unopened in its original packaging.

3. Test results are given at the time of your follow up visit, and will be interpreted for you by the provider at that time.

4. We require at least 24 – 48 hours notice for prescription refills. Please make your request by 3:00 pm during normal office hours. If a request is made on a Thursday, your prescription may not be called in until Monday of the following week.

5. We require at least 24 hours notice for a cancellation of an appointment. As we do not double book appointments, we need sufficient time to be able to fill the slot that was set aside for you.

6. We ship on Thursday afternoons. If you request supplements to be shipped to you, please call with your request by 12:00 pm on Thursday. We need sufficient time to pack and invoice your shipment for pickup by the post office. Any request received after the stated time will be shipped on Thursday the following week.